

#SecureTogether

VOLUNTEER GUIDE

Thank you for volunteering to help others become more secure online. #SecureTogether is aimed at improving the security posture for our friends, family and coworkers. This volunteer guide will help you get acquainted with the steps included in the challenge.

Before you meet with your learner:

1. Go to the #SecureTogether site to register your team for the challenge.

- Visit action.consumerreports.org/secure_together to register. After registration, you will receive a confirmation email with your team name to share with your friends, family and coworkers. They will need this information to join your team to help you rise on the leaderboard.

2. Familiarize yourself with the #SecureTogether site you will be using.

- The site contains step-by-step instructions to guide you through your session. These instructions were written specifically for those with little to no technical knowledge.
 - Printable course materials are available at fightcybercrime.org/programs/secure-together if you prefer.
 - Please note, you will need to mark each step complete on the action.consumerreports.org/secure_together to log your progress.

3. Share what you're going to do with the learner:

- Add extra security to their email account by enabling Multi-factor authentication (MFA).
 - Helpful links are provided to help them find their email provider and give step by step instruction on how to implement MFA.
 - Keep going! We suggest adding extra security to bank accounts, social media profiles, and any other site with sensitive information.
- Make sure their accounts and devices have the latest updates.
- Adjusting privacy settings on key accounts so they control what information is shared on their devices and popular social media sites. Discuss with your learner what they feel comfortable sharing and how features like bluetooth, microphones, and location data are used.
- Learn the signs of phishing attempts to prevent unwanted malware and hacks.

4. As you complete each step of the challenge, points are earned for your team. Invite others to participate to climb the leaderboard and help in making us all #SecureTogether

- If you exit the session before completing all four steps, don't worry, you can return and pick back up where you left off.



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What your learner needs to have for your #SecureTogether session:

- Access to the accounts or devices they want to strengthen including their passwords.

**Important:* They should never share their passwords, even with you!*

- A way to take notes (paper and pen, tablet - their preference!). Printable course materials can be found at: fightcybercrime.org/programs/secure-together
- Any devices that will be used (phone, tablet, computer etc.).

What you both need for your #SecureTogether session:

A safe, secure internet connection.

- We recommend staying away from public wifi, as open networks lack security.
- A private internet connection, one that requires a password or key to join, is best!

More information about cybercrime, tips on immediate action steps if you've encountered a scam and resources to recover can be found on FightCybercrime.org.

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